



SHEET 1 OF 1

Form PTO 1449 (Modified)		ATTY DOCKET NO. 209249US2SRD		SERIAL NO. 09/867,540			
LIST OF REFERENCES CITED BY APPLICANT		APPLICANT Miwako DOI					
		FILING DATE May 31, 2001		GROUP 2182			
<b>U.S. PATENT DOCUMENTS</b>							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						<b>RECEIVED</b>
	AK						JAN 22 2003
	AL						Technology Center 2100
	AM						
	AN						
<b>FOREIGN PATENT DOCUMENTS</b>							
		DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION		
<i>(Cmt)</i>	AO	WO 94/29995	12/22/94	WIPO	YES		NO
	AP						
	AQ						
	AR						
	AS						
	AT						
	AU						
	AV						
<b>OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)</b>							
	AW						
	AX						
	AY						
	AZ						
							<input type="checkbox"/> Additional References sheet(s) attached
Examiner <i>[Signature]</i>				Date Considered <i>10/01/04</i>			
*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							

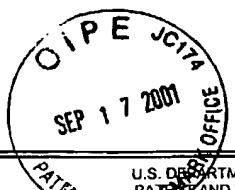
Best Available Copy



SHEET 1 OF 1

Form PTO 1449 (Modified)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		PATENT DOCKET NO. 209249US2SRD		SERIAL NO. 09/867,540	
LIST OF REFERENCES CITED BY APPLICANT		APPLICANT		Miwako DOI			
		FILING DATE May 31, 2001		GROUP 2182			
<b>U.S. PATENT DOCUMENTS</b>							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
	AA	5,946,376	08/31/99	S. CISTULLI			
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						
	AL						
	AM						
	AN						
<b>FOREIGN PATENT DOCUMENTS</b>							
		DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION YES	NO	
<input checked="" type="checkbox"/>	AQ	11-243571	09/07/99	JAPAN (With English Abstract)		X	
<input checked="" type="checkbox"/>	AP	WO 98/23108	05/28/98	WIPO			
<input checked="" type="checkbox"/>	AQ	WO 00/04734	01/27/2000	WIPO			
	AR						
	AS						
	AT						
	AU						
	AV						
<b>OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)</b>							
	AW						
	AX						
	AY						
	AZ						
Examiner					Date Considered		16/01/04
*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							

Best Available Copy



SHEET 1 OF 1

Form PTO 1449 (Modified)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY DOCKET NO. 209249US2SRD	SERIAL NO. 09/867,540
LIST OF REFERENCES CITED BY APPLICANT		APPLICANT	Miwako DOI
		FILING DATE May 31, 2001	GROUP 2182

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
AA						
AB						
AC						
AD						
AE						
AF						
AG						
AH						
AI						
AJ						
AK						
AL						
AM						
AN						

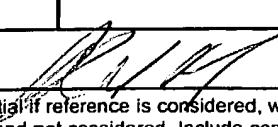
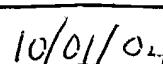
**RECEIVED**  
SEP 19 2001  
Technology Center 2100

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION YES	NO
CMK	AO 0 889 660	01/07/99	EUROPE		
CMK	AP WO 99/17568	04/08/99	WIPO		
CMK	AQ WO 98/48577	10/29/98	WIPO		
CMK	AR 0 526 832	02/10/93	EUROPE		
	AS 196 23 290	01/02/98	GERMANY	X	
	AT 197 11 096	09/24/98	GERMANY		X
	AU				
	AV				

## OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)

AW	Kenneth Mason Publications, Research Disclosure, no. 427, page 1476, "EMERGENCY TELEPHONE CALL HANDLING", November 1999
AX	
AY	
AZ	

Examiner Date Considered 

\*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Not Available Copy